## FREQUENTLY ASKED QUESTIONS

## AAD 5: Biopsy: Reporting Time – Clinician to Patient

## Do I have to report on this measure every time a biopsy is performed?

Yes, you must report it every time.

## How do I document communication?

The following qualifies for documentation:

- Directly speaking with the patient or a person designated by the patient to discuss this lab result
- Documented telephone message or voice mail regarding the availability of lab result
- Mailer/fax sent to the patient indicating the availability of lab result or discussing the diagnosis itself
- Any HIPAA secure electronic communication with the patient discussing the diagnosis

For reporting purposes, the communication needs to be documented. This is for data validation purposes and in case of an audit. Documentation necessary would include the date of communication, type of communication, and we advise including a brief summary of the communication. For example, if the patient is called and it goes to voicemail, document the date the patient was contacted and that a voicemail was left. This information is not extracted via code.

Is in situ reportable in this measure?

Yes.

